Coriolis
CONSULTING

Successful implementation
of SAP in a dynamic
herb business.

langmead group

Challenge

Langmead Farms had recently engaged a Systems Integrator to support the implementation of SAP Business One, one of the most effective Enterprise Resource Planning systems for SMEs.

The driver was to replace a dated planning and execution system with an end-to-end scalable solution. The project directly impacted all business functions from Sales to Finance, as well as Production. Coriolis were engaged to lead the process change and also support Langmead to manage this business critical project.

> *The advice and support we received led our systems consultant to remark that the testing phase was the most effective and comprehensive he had ever seen.*

Gavin Hills
Chief Financial Officer

Transformation

Coriolis supported Langmead to conduct a thorough project review, implementing structure and project controls including the application of a comprehensive risk management process. Working with the Systems Integrator and the Langmead team, the project was reshaped with formalised daily and weekly reviews.

The overall process scope was distilled into a number of 'Use Cases'. Organisational functions were then engaged through an accountable Super User structure, determining and capturing the various use case configurations through live workshops. Coriolis used a 'Role-based Process Swim lane' approach within each workshop to capture the future state processes the Super users had agreed, supplemented with tips, tools and screenshots.

Over the course of 8 weeks the configuration and supporting process was developed and trialled through a series of testing cycles tracking live SKUs through the business. The testing exposed further options, bugs, system and process issues that were then addressed and reflected in the configuration and Process Guides. The entire process was highly inclusive and agile, putting the ownership in the hands of the users.

Impact

This newly implemented system now underpins the herb business at Langmead Farms and the company is now looking to replicate the template to another area of their business. Having a clear system and process template enables Langmead to gain standardisation across their sites together with reducing the lead time and risk of future implementations.

Coriolis Managing Director Mark Schubert said...

The devil is always in the detail, especially concerning Systems projects – a thorough risk management process is non-negotiable. There is no substitution for empowering users to play, test, break and agree the configuration – however scope control is also key and the use of MuSCoW (Must have, Should have, Could have and Won't have) is critical in time boxing releases and updates.

Testing by tracking parts through the process in the test environment is a great way to build up confidence in the configuration and playout various options.

Coriolis can help to improve your manufacturing and planning systems

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